

Can't find Requesting Agency information?

In keeping with our current processes, anyone in the enterprise can request an addition, modification, or exception to our enterprise standards. Approvals for those requests reside with the cognizant Agency CIO (or designee). Our process requires approval from the responsible Agency CIO prior to the request being considered by the ITSC. In cooperation with agency leadership, COT has developed a list of [IT service contacts](#) that will support the approval process. This list is embedded in the eForm.

Since approval authority resides within the Agency, the Agency must identify the approving authority. If you do not recognize your approver, please contact your Business Relationship Manager (list [here](#)) for assistance.

If you are an Agency CIO/CTO or approver and you believe your list of approval authorities requires update, please contact your Business Relationship Manager (list [here](#)) to ensure your designees provide the appropriate balance between administrative responsibility and budget/technical authority.